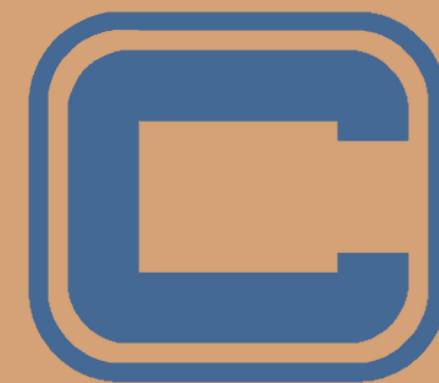




INSURANCE VERIFICATION



CHIRO
MATCH MAKERS

WELCOME GUYS TO PRESENTATION

WELCOME MESSAGE

Welcome to the presentation! I'm here to assist you with any questions or support you need during the training. We build dream teams!

LETS GET STARTED



CHIRO MATCH MAKERS ARE CHIROPRACTIC RECRUITERS

MISSION DESCRIPTION

Our team is here to help you build your ideal team. We are specialists in helping chiropractors source, recruit, and hire the right chiropractic associates and chiropractic assistants for their practice.

Hiring the right team members can generate millions of dollars in additional revenue for your practice. Here is the team that can make it happen for you.



WHAT IS INSURANCE VERIFICATION?

DESCRIPTION

Insurance verification is the process of confirming a patient's insurance coverage and benefits prior to an encounter. More importantly, it's the process of confirming that a patient's insurance plan covers the services you provide and is in your network. If not, you can either block the patient from seeing you or inform them that they'll have to pay entirely out of pocket for your services.





INSURANCE VERIFICATION PROCESS

1

STEP ONE

PATIENT SCHEDULING OR
REGISTRATION

2

STEP TWO

PATIENT ENROLLMENT OR
RECORD

3

STEP THREE

ELIGIBILITY AND VERIFICATION

4

STEP FOUR

AUTHORIZATION

5

STEP FIVE

CONTACTING THE PATIENT

6

STEP SIX

UPDATING MEDICAL BILLING
SYSTEM

7

STEP SEVEN

CLAIMS TRANSMISSION

PATIENT SCHEDULING OR PATIENT REGISTRATION

DESCRIPTION

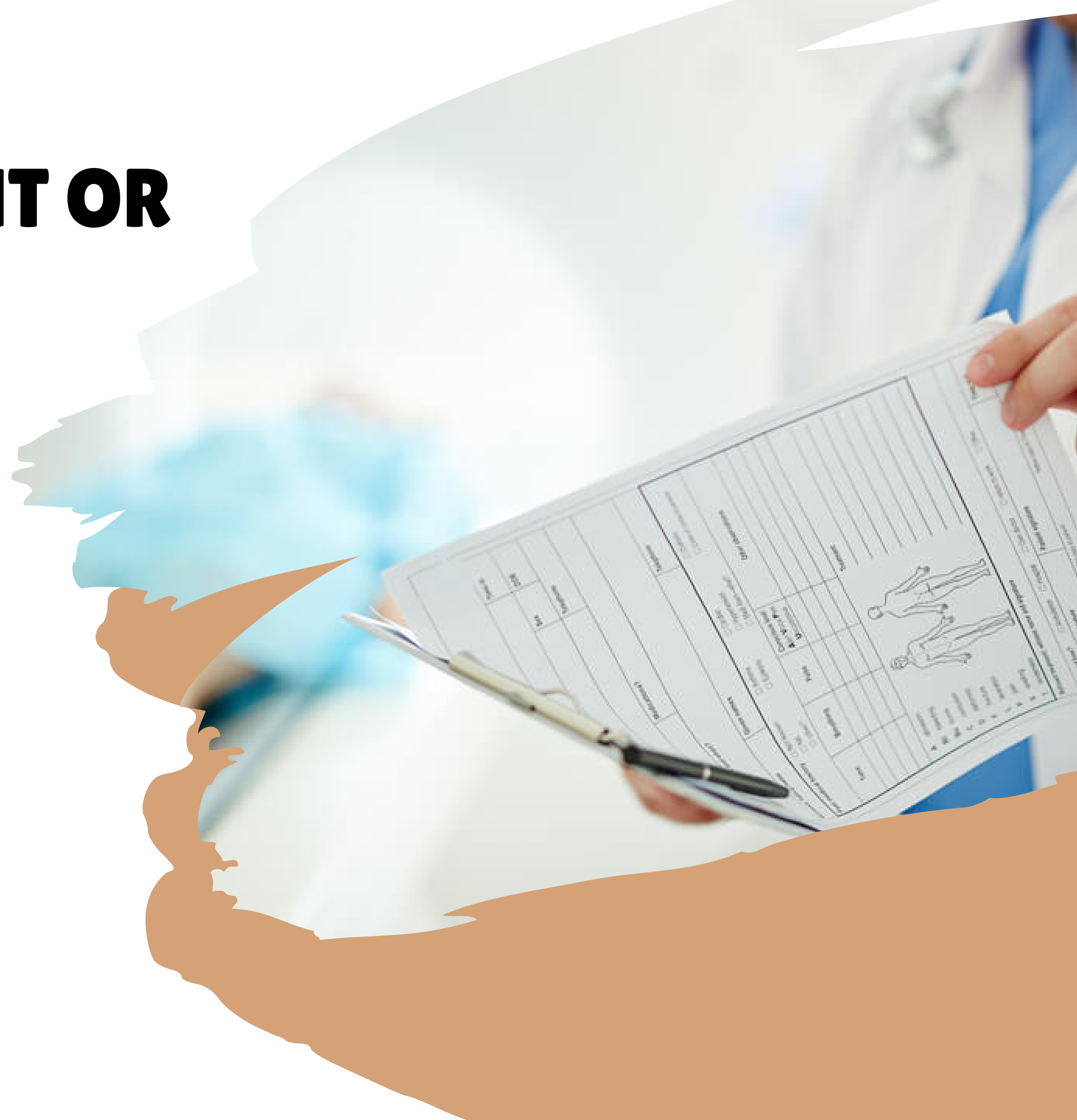
Gather patient information: Once the patient appointment is scheduled, collect all essential details from patients, including their full name, date of birth, contact information, social security number, insurance details and insurance card.



PATIENT ENROLLMENT OR RECORD

DESCRIPTION

Use the gathered information to check the patient's eligibility with the insurance provider. This involves confirming the coverage start date, policy status, and any pre-existing conditions or limitations



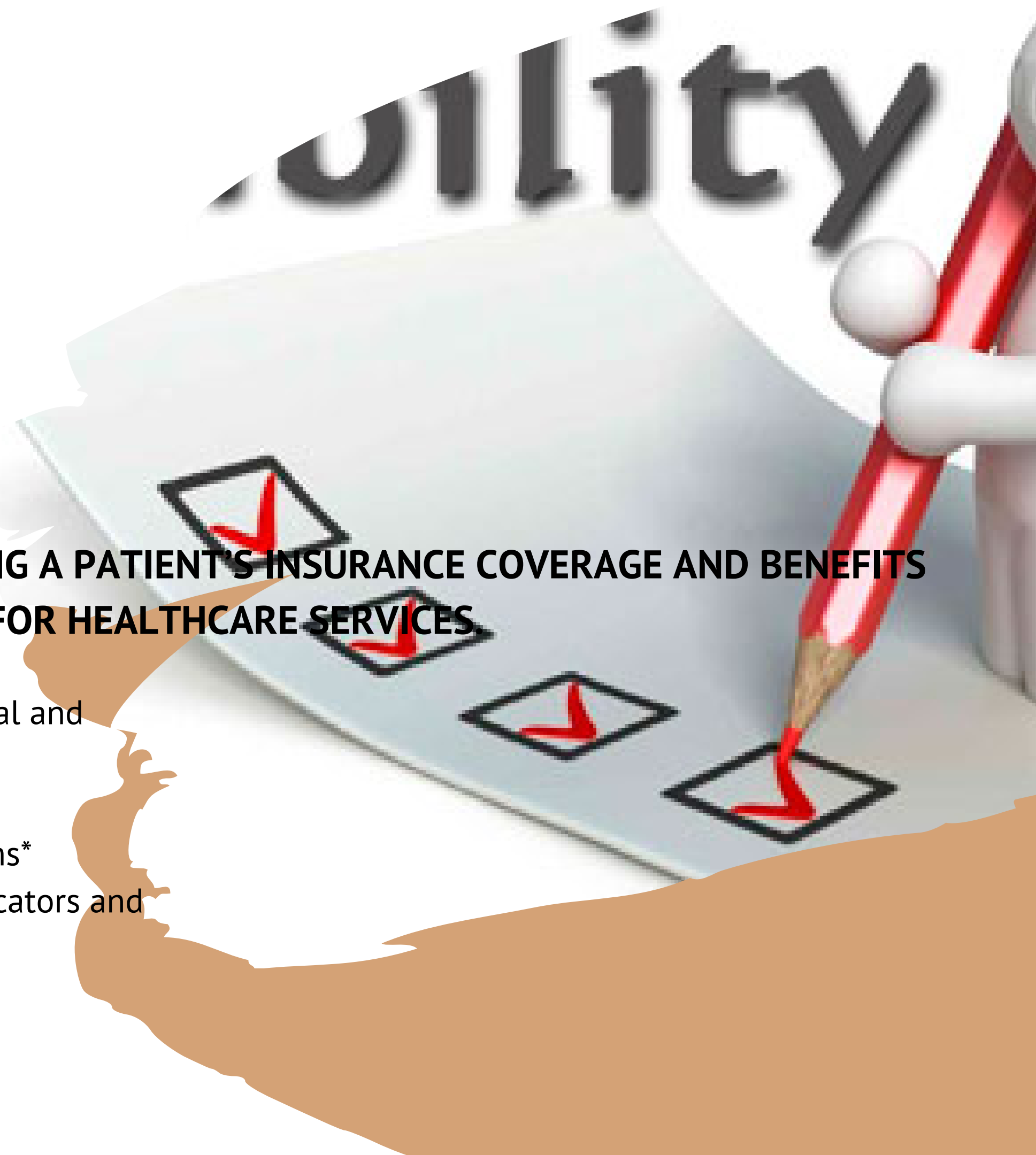
ELIGIBILITY AND VERIFICATION

DESCRIPTION

Eligibility and verification refer to confirming a patient's insurance coverage and benefits to ensure they qualify for healthcare services.

ELIGIBILITY AND VERIFICATION REFER TO CONFIRMING A PATIENT'S INSURANCE COVERAGE AND BENEFITS TO ENSURE THEY QUALIFY FOR HEALTHCARE SERVICES.

- Patient/Subscriber information
- Group number
- Group name
- Plan/Product
- Current Effective Dates
- Copayment*
- Deductible (original and remaining amounts)
- Out-of-pocket (original and remaining amounts)
- Coinsurance
- Limitations/Maximums*
- Preauthorization indicators and contacts



COPAY

A copayment (copay) is a fixed amount that an insured person pays for a covered healthcare service, typically due at the time the service is provided. This amount is predetermined by the insurance policy or plan documents. Copayments are common in health insurance plans and are designed to share the cost of healthcare services between the insurance provider and the insured individual.



DEDUCTIBLE

A deductible is the amount you pay out of pocket before your insurance coverage kicks in.

OUT-OF-POCKET

“Out-of-pocket” refers to expenses that you have to pay yourself, typically without reimbursement from insurance.



COMMONLY USED CPT CODES

ADJUSTMENTS

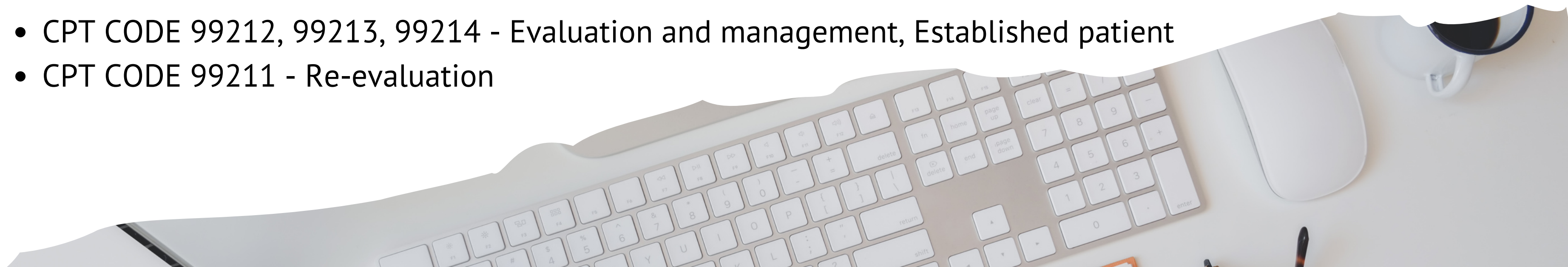
- CPT CODE 98940 - Chiropractic manipulating treatment (CMT); Spinal 1-2 regions
- CPT CODE 98941 - Chiropractic manipulating treatment (CMT); Spinal 3-4 regions
- CPT CODE 98942 - Chiropractic manipulating treatment (CMT); Spinal 5 regions
- CPT CODE 98940 - Chiropractic manipulating treatment (CMT); Extraspinal, 1 or more regions

EXAM – NEW PATIENT

- CPT CODE 99202, 99203, 99204 - Evaluation and management, Initial visit

EXAM – FOLLOW UP OR ESTABLISHED PATIENT

- CPT CODE 99212, 99213, 99214 - Evaluation and management, Established patient
- CPT CODE 99211 - Re-evaluation



X-RAYS

- CPT CODE 72020 - Radiologic examination, spine, single view, specify level
- CPT CODE 72040 - Radiologic examination, spine, cervical; two or more views
- CPT CODE 72070 - Radiologic examination, spine, thoracic, two views
- CPT CODE 72072 - Radiologic examination, spine, thoracic, three views
- CPT CODE 72100 - Radiologic examination, spine, lumbosacral; two or three views
- CPT CODE 72170 - Radiologic examination, pelvis; one or two views
- CPT CODE 72190 - Radiologic examination, pelvis; complete, minimum of three views
- CPT CODE 72200 - Radiologic examination, sacroiliac joints; less than three views
- CPT CODE 72220 - Radiologic examination, sacrum and coccyx; minimum of two views



AUTHORIZATION

DESCRIPTION

Identify services that require pre-authorization from the insurance company. Obtaining necessary approvals beforehand prevents claim denials and ensures the reimbursement process runs smoothly.



CONTACTING THE PATIENTS

DESCRIPTION

Clearly communicate the verified insurance details, including coverage information, co-payments, and deductible responsibilities, to the patients. This transparency helps manage patient expectations and fosters a positive patient-provider relationship.



UPDATING MEDICAL BILLING SYSTEM

DESCRIPTION

Integrate verified insurance information into the billing system, to maintain a real-time and comprehensive record of patients' coverage details, co-payments, and deductibles. This seamless integration minimizes the risk of billing errors, claim denials, and delays in reimbursemen



CLAIM TRANSMISSION

DESCRIPTION

Claim transmission refers to the electronic submission of healthcare claims to insurance companies or payers for reimbursement of medical services provided to patients.

Accurate insurance verification will speed up the claim approval process and ensures you the highest number of clean claims. Thereby, it will lead to improvement in the cash flows via a faster billing cycle. However, inadequate verification of insurance eligibility and plan-specific benefits will enhance your risk regarding the higher chances of claim rejections, bad debt, and even denials.





THANK YOU!



WE BUILD DREAM TEAMS!